

**Remarks**

This amendment is in response to the notice to file corrected application papers of 11/26/10. This response corrects typographical errors that mistakenly deleted characters from paragraphs [0054]-[0057], pages 31-32 of Applicant's specification as originally filed. No new matter has been added. Entry of the amendments are respectfully requested.

Paragraph [0054] now recites, "the amount of time for client 10 to receive and process the response, i.e., the web client processing time  $\bar{A}T_c$ ." Figure 4 supports this amendment. Therefore, no new matter is added.

Paragraph [0055] now recites, "When a response time monitor is co-located with a server 14, it is relatively easy to monitor the web server processing time  $\bar{A}T_s$ ." This amendment finds support from consistency with language from paragraph [0056] and the unique subscript "s" that was already present in the sentence and shown in figure 4. Therefore, no new matter is added.

Paragraph [0056] page 31 lines 5-8 now recite, "When remotely monitoring delays associated with the response to a request, it is relatively easy to determine the total delay  $\bar{A}T$  as well as the total delay attributable to the combination of web server processing time  $\bar{A}T_s$  and network transport time  $\bar{A}T_n$  ( $\bar{A}T = \bar{A}T_s + \bar{A}T_n$ )."  
This amendment is supported by figure 4, paragraph [0054], and the language of paragraph [0056] itself. Thus, no new matter is added.

Paragraph [0056] page 32 lines 12-13 have been amended to remove extra characters. Thus, no new matter is added.

Paragraph [0056] page 32 lines 13-15 now recite, "But using these techniques, there is no way for the remote monitor to determine which part of the total latency is attributable to web server response time  $\bar{A}T_s$  and which part is attributable to network transport time  $\bar{A}T_n$ ." This amendment finds support from consistency with the sentence in which it occurs as well as support from the rest of paragraph [0056]. Thus, no new matter is added.

Paragraph [0056] page 32 lines 17-19 now recite, "This round-trip latency parameter can be subtracted from the total latency to derive a measure of web server processing time  $\bar{A}T_s = \bar{A}T - \bar{A}T_n$ ." This amendment finds support from consistency with the sentence in which it occurs as well as support from the rest of paragraph [0056]. Thus, no new matter is added.

Paragraph [0057] page 32 now recites, "e.g., the time for establishing a TCP connection". Support for this amendment is found in at least figure 5 and the language of paragraph [0057]. Thus, no new matter is added.

Should there be any questions relating to these amendments, the examiner is invited to call the undersigned attorney.

Respectfully submitted,

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